

*Dear Sir, Madam,
the Hospital Riuniti Hospitals Villa Sofia-Cervello, receive you in, cordially greets you and wishes you a speedy recovery.*

We assure our commitment and our willingness in dealing with all the necessary diagnostic and therapeutic in order to make your stay in the hospital the shortest and the most serene as possible.

Below you will find some information that will may be useful in the course of your stay

For any further information, please contact the staff at the Information Point and listening at the entrance of Building A of our Hospital: operators will be happy to answer all your requests.

The Management



POINT INFORMATION AND LISTENING PUBLIC RELATIONS OFFICE

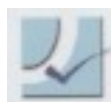
It is located at the entrance of the building A.

HOURS

From Monday to Friday 8:00-14:00.h
Tuesdays and Thursdays, also: 14:30/17:30h.
Tel.091-6802750; 091-6802471

**AT THE OFFICE CAN BE PRESENTED CLAIMS,
SIGNALS AND COMMENDATIONS.**

CURATED BY



Quality-Communication-Public Relations Office
Tel 091-6802750
urp@ospedaliriunitipalermo.it



INFORMATIONS FOR PATIENTS

HOSPITAL “VINCENZO CERVELLO”

INFORMATIONS AND SERVICES

-VISITING HOURS TO PATIENTS-

Each patient may receive visits from relatives and friends. It's advisable that such visits are not an obstacle to the activities of the departments and that they do not disturb.

-BOOKING CENTER (CUP) -

You can make reservations and cancellations of appointments and tests by calling the free number 800178060 or by going to the office.

HOURS

From Monday to Friday: 8:20 to 13:55
Tuesdays and Thursdays, even hours: 14:40 to 17:20

-CORPORATE SOCIAL SERVICE-

Social Service is designed to study, evaluate and treat, in collaboration with the service personnel, the psychosocial problems of the patient through the formulation and the implementation of action plans custom designed to enhance the user's personal resources and to promote and activate the services in the territory, promoting the continuity of care between hospital and territory.

Care and manages the "Welcoming service active" for foreign nationals.

Care and manages the Territorial Office in collaboration with the ASP Palermo, activating pathways of continuity of care between the 'Company and the Territory through the resignation protected and facilitated.

It is located on the second floor to the Building A;

HOURS

From Monday to Friday: 8:00-14:00
Monday and Wednesday also, 14:30- 17:30

-MEDICAL RECORDS-

The patient was hospitalized, or person authorized by him, may request copies of medical records near the Building B or with fax at the number 091-6889896

HOURS

Monday, Wednesday e Friday: 9:00-13:00
Wednesday, also 15:00- 17:00

For more information You can call the number.

091-6802706 in the days and hours listed above.

-CERTIFICATE OF ADMISSION-

you may require at the
ACCEPTANCE ADMISSIONS OF HOSPITAL
OFFICE, at the Building A

HOURS

From Monday to Saturday :8:00-14: 00
Monday and Thursday 14:00 to 17:00

-DRINK AND SNACK-

They are available in vending machines that are located in the entrance halls of buildings A and B of the Hospital.

-TELEPHONES-

Are installed in the entrance halls of buildings A and B of the Hospital.

-KIOSK-

Next Ticket Office.

HOURS

From Monday to Friday 8:30 to 19:00
Saturday and Sunday: 8:30 to 13:30

-TICKET LEVYING-

for the payment of the ticket and visits to professional activity - intramural CASH OFFICE is located opposite the entrance of the 'Building A.

HOURS

From Monday to Friday: 8:00 to 13:15 / 14:45 to 15:45

-BANK-

BANK OF SICILY

Banking service and Cash machine
(adjacent to the Poliambulatorio Building C)
Tel.091-6802939

HOURS

From Monday to Friday: 8:30 to 13:15 / 14:40 to 15:40

BANCA NAZIONALE DEL LAVORO

Banking service and Cash machine
(Adjacent Ticket Office, Building A)
Tel. 091-7542666

HOURS

From Monday to Friday: 8:30 to 13:15 / 14:40 to 15:40

-RELIGIOUS SERVICE-

MASS

Workdays at 17:30, public holidays at 11:30.

DISTRIBUTION OF 'THE EUCHARIST

Every day, making request to the Director of Nursing.

The Religious Assistant makes itself available to the religious needs of every citizen, belonging to any faith.